



## Healthy Blaenavon Strategic Partnership

Thursday 8 June 5.30pm

Blaenavon Town Council Offices

### Minutes

#### 1. Welcome and Introductions

##### Attendees:

|                              |   |
|------------------------------|---|
| Cllr Nathan Matthews (Chair) | Mayor of Blaenavon Town Council   |
| Aimi Morris                  | Operational Executive Officer, Torfaen Voluntary Alliance                 |
| Alexis Williams              | Directorate Manager, Primary Care & Community, ABUHB                      |
| Sergeant Craig Ellis         | Gwent Police  |
| David Leech                  | Strategic Director, Adults & Communities, Torfaen CBC                     |
| Emma Davies-McIntosh         | Service Development Lead, Integrated Wellbeing Networks Torfaen, ABUHB    |
| Emma Fish                    | Service Lead – Housing & Customer Experience, Bron Afon Community Housing |
| Greg Davies-Owens            | Practice Manager, Blaenavon Medical Practice                              |
| Cllr Janet Jones             | Blaenavon Elected Member, Torfaen CBC                                     |
| Katherine Mitchell           |   |
| Kelly Williams               | Office Manager, Blaenavon Medical Practice                                |
| Kevin Warren                 | Chief Officer – Blaenavon Town Council                                    |
| Cllr Nick Horler             | Blaenavon Elected Member, Torfaen CBC                                     |
| PCSO Rhian Puddy             | Gwent Police  |
| Sam Jones                    | Team Lead, North Torfaen Wellbeing Team                                   |

**Apologies:** Nichola Goodfellow, Inspector Lee Stachow, Stacey Taylor, Cllr Liam Cowles, Anna Britten

#### 2. Aim and purpose of the partnership

EDM & DL explained that the aim of the partnership was to bring together all partners working in Blaenavon to provide 'leadership at place-level' consistent with the objectives of the Integrated Wellbeing Network (IWN) and Torfaen's Community Wellbeing Strategy. The partnership will set out the strategic priorities and develop the community and service infrastructure to rise to the challenges, with a focus on building resilience in the community.



The partnership will:

- Provide strategic leadership at place, using data and community insight to direct priorities and activity;
- Collaborate to address both strategically and operationally the challenges facing people living in the town;
- Engage with the community to harness its strengths and assets to build community resilience.

### 3. Context

EDM & DL explained the context in which the partnership sits including:

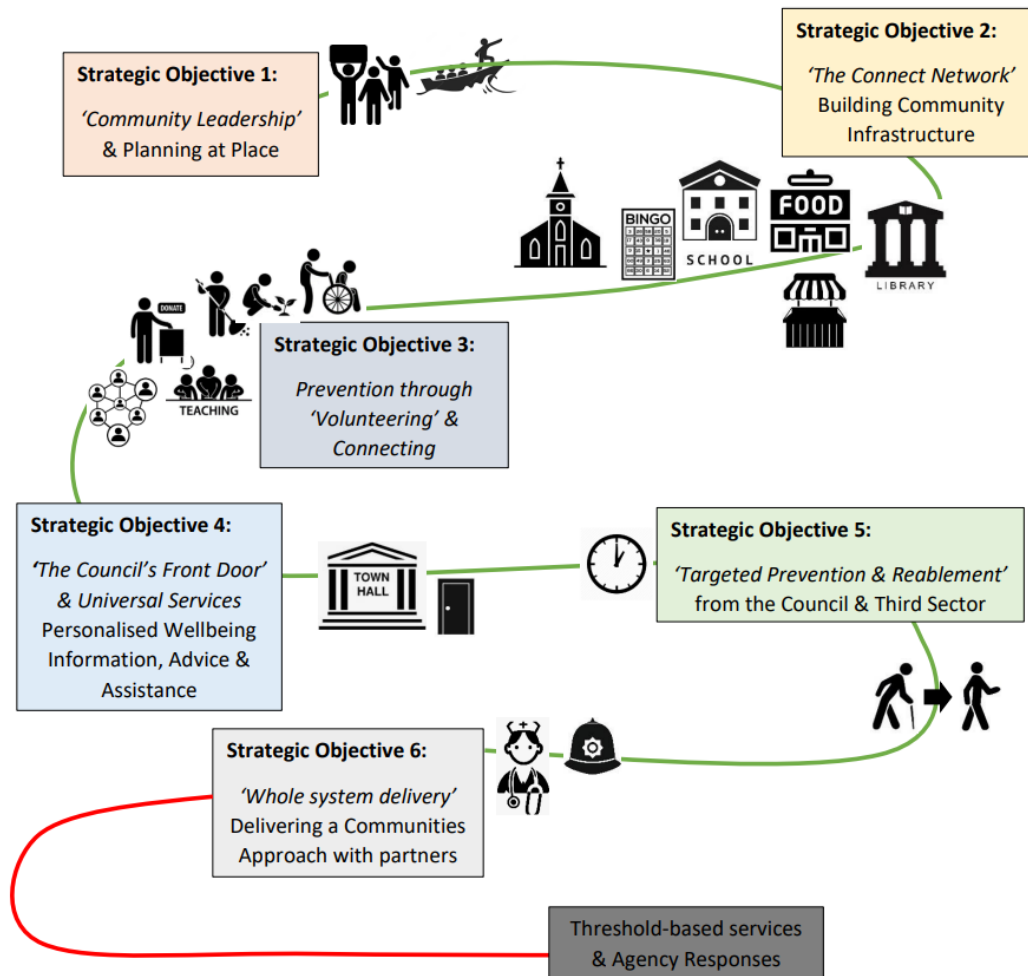
- The development of the Integrated Wellbeing Network (a “Healthy Blaenavon”) since 2019 underpinned by asset-based community development and consistent with the following objectives:
  - Place-based collaboration: collaborating with partners & communities; building relationships and working together better to make the best use of what we have;
  - Community-based hubs: hubs connect people with health and well-being resources, activities and other people;
  - People who deliver services & support: working co-productively with people, building on their strengths to find their own solutions and connecting primary care to wellbeing resources;
  - Easy access to well-being information

- When we talk about ‘Healthy’ Blaenavon, we mean in its broadest sense, consistent with Gwent Public Service Board (PSB) ambition to develop as a ‘Marmot Region’.
- Torfaen CBC has developed its ‘community wellbeing strategy’ including the core elements of the IWN approach. The strategy can be found at [\(Public Pack\)Agenda Document for Healthier Communities Overview & Scrutiny Committee, 25/05/2023 10:00 \(torfaen.gov.uk\)](#)





- The strategy has 6 objectives:



Collectively, these objectives aim to improve life expectancy and healthy life expectancy and reduce health inequalities through identifying and addressing potential points of crisis and transition. Through principles of prevention and early intervention and empowering our communities to tackle problems we can address local challenges and threats to resilience.

One of our key mechanisms as partners to achieve this is the concept of **distributed leadership**. We will collaboratively deliver this approach with structures in place at each level to ensure that we develop responses across services.

Opportunities for additional members of the community to be part of this group were discussed and DL explained that having a core group is key, but others will be engaged at different parts of the process. It is important that the community voice underpins our approach. It is an emerging strategy and wider consultation will follow.



#### 4. What do we know about the population of Blaenavon?

*All to share data and / or insight*

*Discussion around data sharing protocols*

NM provided an overview of the 2021 census profile for Blaenavon (attached)

KW – would be interested in housing data and population health data. BTC able to share project information.

EF – Bron Afon – backs up some of the census data including single person households and high number of single female tenants. ASB and categories, severity and nature of action taken. Arrears data. Numbers on UC. Average amount of arrears. Lots they can drill down into to consider alongside community narrative.

GDO – prescriptions issues, sick notes, appts, telephone calls, missed calls, targets. DNA's. Can compare against Torfaen and ABUHB. Disability groups, chronic conditions. Carers.

DL – lots of data that TCBC can provide including related to housing and social care.

NH – able to provide insight into community from post office perspective, what we see & hear, conversations with members of the public.

Recognition that these qualitative stories are important and that we need an ongoing way of collecting and communicating these into the partnership.

JJ – able to provide qualitative information from the community

CE – ASB / Crime – calls, call times, break down vulnerability re hate / disability crimes, can compare to other areas in Gwent, social services referrals.

**Action:** CE to meet with DL / EDM to discuss

SJ – support people 18 plus with info, advice, care and support, majority over 65. Concerns over people that struggle to access the community but have a lot of strengths. Number of referrals, nature of referrals, hospital discharge, signposting, people who receive care & support.

AM – membership data ref community groups, organisations, currently 23 groups – can break it down and identify gaps re setting up and running groups. Levels of volunteering. Levels of funding brought into Blaenavon. Connect Torfaen platform data. Opening Doors – community hub development.

AW – district nursing caseloads, hospital discharges, aids / adaptations, housing issues. Some at Torfaen level, some will be able to drill down to Blaenavon

**Action:** All to share list of what is collected, how it is collected, how often and what can be shared

**Action:** conversation with information governance colleagues to develop information sharing protocol (ISP) as appropriate.



**Action:** Explore regional and local data sets (e.g., population needs analysis) and identify what can be broken down to Blaenavon (and North Torfaen)

DL – in the longer term one aspiration would be a local data dashboard and visualisation tools.

### **5. Developing an action plan**

Discussion related to use of data supported by community narrative and how we can get our communities involved in prioritisation of issues and the actions we take?

It's not about service provision, but about independence and resilience. Ensuring that we get maximum involvement from the community in this process. There are a range of models we can explore, ensuring that we have appropriate mix of offline and online tools.

Question over how we resource this level of engagement.

Opportunity within the BTC newsletter.

### **6. Governance: partnership membership, terms of reference, structure & frequency of meetings**

**Action:** To bring draft Terms of Reference to next meeting

Invite representative from the Hwb youth group

Agree minute-taker

DL asked attendees why they have attended and where they see the value in this way of working

NM / KW: Blaenavon Town Council play taking a lead role in regenerating the community as the first tier of local government, important role to play in place-based services. An anchor organisation

NH / JJ: Representing second tier of local government as elected members – supporting the community. Committed to Blaenavon, want a better place for our residents

KM: Soon to be appointed Community Capacity Builder will have a lead role in facilitating place-based work, particularly engagement of the community to feed into this group

EF: Has seen the benefit of this way of working, Bron Afon's new corporate strategy around being in communities, supporting communities to be independent. See the benefit in sharing the data into one space to see how issues overlap.

KW / GDO: how we can better support our patients. There are lots of opportunities at the Resource Centre for signposting into wider community.



EDM: Opportunity to create structure and sustainability for the approach we have taken to date and to improve how primary care is connected into place

DL: supporting the community to be independent without services. Empowering the community to respond to its needs

CE: The police can't create a safe community by ourselves. This group about should be about taking action, not just sharing information.

SJ: building relationships, partnerships, better outcomes for the people working in the community

AM: building relationships across the sector, building trust that the community and voluntary service can provide services and support and to represent the sector. Making sure community groups have the support they need to respond to needs. Ensuring that we don't flood those organisations without that support

AW: Does the regional strategy work on a local level? Making sure place-based care works for Blaenavon.

### **What should the Terms of Reference include?**

Aims - to include sharing information, strategic prioritisation, taking action.

What decisions should we be taking?

From the data gathered, opportunity to be develop actions and collaborative activity. We are the strategic planning group, come to a conclusion and report that into our relevant organisations, PSB, etc. Make decisions on the priority

Agenda setting – bring a specific challenge in to the group, really focus on how we all contribute. Not a series of standing items. The data we collect now will inform the priorities.

While gathering the wider data should we be channelling our energy into pressing concerns raised through the census? Data analysis, pick a topic and challenge it. Service mapping – what do we already have in the community?

### **7. Conclusion and next steps**

Agree to meet monthly (excluding August) to maintain momentum until we have developed the partnership structure.

Priorities for next meeting:

- Terms of reference
- Review of available data and how we might usefully and appropriately share and use it
- How we let the community know what this group is about and how they can engage with the process (ensuring us we allow ourselves some time to develop before asking the community about their priorities)



- What are our individual organisational priorities? Need honesty about this to ensure we maximise participation in the partnership.
- Explore one issue

**Date of next meeting:**

Thursday 6 July 1730 at Blaenavon Town Council Offices